High Performing Governance: Bridging the Gap between Political Acceptability and Administrative Sustainability

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Outline

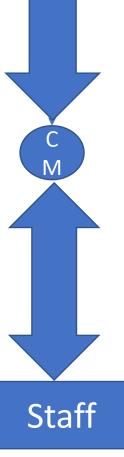
- A gap exists and is growing between what is politically acceptable and administratively sustainable
 - Bridging the gap requires political astuteness
- Astuteness facilitated by a "bi-lingual" leadership team understanding that politics involves choices among conflicting values—no value profile is best
- And that politics and administration involve more than different behaviors; they are different ways of thinking
- Identify bridge building, translating and aligning roles for chief administrative officers and leadership team (electeds value added)





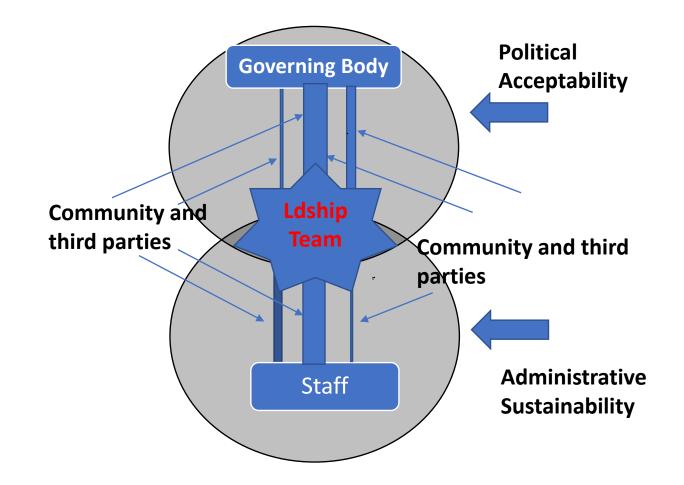
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Governing Body



SCHOOL OF PUBLIC AFFAIRS & ADMINISTRATION

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Values

- **RESPONSIVENESS** =
 - Representation/Participation +
 - Efficiency/Professionalism +
 - Social Equity +
 - Individual Rights



Characteristics of Politics and Administration

Political acceptability < Administrative sustainability

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Characteristics	Politics		Administration
Activity	Game/allocation of values		Problem Solving
Players	Representatives/trustees		Experts-trustees
Conversation	"What do you hear?" Passion Dreams Stories	Bi-lingual CAO and Leadership Team in the GAP	"What do you know?" Data Plans Reports
		Electeds*	
Pieces	Intangible: Interests and symbols		Tangible: Information; money, people, equipment
Currency	Power (stories), loyalty, trust		Knowledge (deeds)
Dynamics	Constructive conflict, compromise, change		Predictability, cooperation, continuity

*Value added

Bi-lingual Manager

- Understands that efficiency is one of four values if community building is the goal—cups matter
- Politics and administration are more than different roles, behaviors, and responsibilities—they are mindsets
- Facilitates bridging the gap between what is politically acceptable and administratively sustainable



Summary

- Bridging the gap is essential
- Cups matter
- Good politics is about values not right answers—stories matter (convey values)
- Do not ignore any value over time
- Democratic process is "messy"
- Politics/administration=ways of thinking
- Role of translator/bridge builder is critical
- Aligning governing body/staff expectations of each other is crucial
- Difference between "representative" and "trustee"
- Leadership team concept is necessary adaptation to changing pol/admin challenges and leadership team members are "bi-lingual"

